

That's A Wrap Reed Company Online Bassoon Lesson Policy

thatsawrapreeds@gmail.com

AGE VERIFICATION

Parents of students under age 13 are protected under Children's Online Privacy Protection Act (COPPA) and must inform me as soon as possible before sharing any additional information. Parents or guardians of students of all ages will need to READ, SIGN, and EMAIL a copy of my parent/guardian consent form before the first lesson.

RATES

For the 2023-24 school year, the hourly lesson rate is \$64.00. Half hour lessons are \$32. Lesson fees are due before the first lesson of the month, for the entire month. **No-shows and cancellations will still be charged unless I receive at least one week notice.** (Please see the attendance policy for more details.) Online payments can be made via <https://www.venmo.com> or <https://www.zellepay.com/>. Reeds are available on my website for \$25, with free shipping, for orders of 4 or more.

ATTENDANCE

If a conflict arises with your lesson time, please contact me at least one week in advance to cancel or reschedule. If a rescheduling is not possible, the lesson will be credited to the next month. **If you need to miss a lesson and do not give me one week's notice, there will be no make-up lesson and no refund given.** Please check your calendar at the beginning of the month when paying for lessons to avoid last minute cancellations.

The exception to this policy is illness, family emergency, or no internet connection. Internet may be lost due to weather or other unforeseen reasons on either end of the connection. Lessons will be credited to next month if we are unable to connect in the first 15 minutes or reconnect in the last 15 minutes. In consideration of other students, there will be no extension of lesson time if a student is late, the lesson period will consist of the remaining time in the scheduled time slot.

Students should schedule a permanent time for the Fall in August, for Spring in January, and the summer in June.

If for some reason you decide to discontinue taking lessons, please give me 14 days notice.